



# Patient Safety in Primary Care, ACES Leziria

**Research Abstract**

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2017

# Patient Safety (PS) in Primary Care

Quality

Health

Safety

Primary  
Care

Patient

**Patient Safety  
(PS) Primary  
Care (PC)**

# PS in Primary Care *Theory & Methods*

*To know what it is that the health professionals of the functional units of a Health Center known and consequently incorporate about PS*

# Patient Safety in Primary Care

**Purpose**

MGF

Nurses

Other  
Professionals

USF  
UCSP

URAP  
UCC  
USP

# PS in Primary Care **Theory & Methods**

- Study PS in Primary Care is a real priority:
  - Insuficient visibility of the results in PS
  - It´s a sensitive issue
  - Requires a greater effort of management, actors & places



## PS in Primary Care **Priority Areas Research**

- a) Information and training in patient safety
- b) Assessment of the causes of adverse events
- c) Taxonomy: universal classification of the type of adverse events (*causes versus solutions*)
- d) Development of adverse event notification systems

# PS in Primary Care (PC) *We want to understand*

PS is incorporated (generally) the day-to-day PC

The information about PS (little/uniform?)

Training, formation and action routine in PS

Coexist different definitions, culture from Units & Professional

Safety Culture ?

Notification Culture ?

Use of Notification System ?

Feedback, non punitive & clearly policies

Taxonomy of Adverse Events in *big and small context*

## PS in Primary Care *take away Message*

- ✓ PS isn't incorporated (generally) the day-to-day
- ✓ Favorable environment to prevention, positive culture, learning, team work, hard to change (mutability and logistical complexity of context)
- ✓ There is lack/different information, training, action routine  
PS

## PS in Primary Care ***take away Message***

- ✓ Exist different organizational level same institution-diferent “looks” definitions (safety and notification culture)
- ✓ Exist lack feedback, resources, clearly policies not punitive
- ✓ Found taxonomy of Adverse Events in *big and small context*, which mainly indicates organization & working conditions of the health professional
- ✓ Notification is more attractive than real

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**Thank You!**

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