Patient Safety in Primary Care, ACES Leziria

Research Abstract
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Patient Safety (PS) in Primary Care

- Quality
- Health
- Safety

- Primary Care
- Patient
- Patient Safety (PS) Primary Care (PC)
To know what it is that the health professionals of the functional units of a Health Center known and consequently incorporate about PS
Patient Safety in Primary Care

**Purpose**

- MGF
- Nurses
- Other Professionals
  - USF
  - UCSP
  - URAP
  - UCC
  - USP
PS in Primary Care  

Theory & Methods

- Study PS in Primary Care is a real priority:
  - Insufficient visibility of the results in PS
  - It’s a sensitive issue
  - Requires a greater effort of management, actors & places

Qualitative Case Study  
40 professionals  
Doctors, nurses, health technicians

Semi Structured Interview

4 Functional Units Primary Care

1 Health Center / I ACES da Leziria, ARSLVT
PS in Primary Care

**Priority Areas Research**

a) Information and training in patient safety
b) Assessment of the causes of adverse events
c) Taxonomy: universal classification of the type of adverse events (causes versus solutions)
d) Development of adverse event notification systems
PS in Primary Care (PC)  
*We want to understand*

- **PS is incorporated (generally) the day-to-day PC**
- **The information about PS (little/uniform?)**
- **Training, formation and action routine in PS**
- **Coexist different definitions, culture from Units & Professional**

- **Safety Culture?**
- **Notification Culture?**
- **Use of Notification System?**
- **Feedback, non-punitive & clearly policies**
- **Taxonomy of Adverse Events in big and small context**
PS in Primary Care

**Take away Message**

- PS isn’t incorporated (generally) the day-to-day
- Favorable environment to prevention, positive culture, learning, team work, hard to change (mutability and logistical complexity of context)
- There is lack/different information, training, action routine
PS in Primary Care

**take away Message**

- Exist different organizational level same institution-different “looks” definitions (safety and notification culture)
- Exist lack feedback, resources, clearly policies not punitive
- Found taxonomy of Adverse Events in *big and small context*, which mainly indicates organization & working conditions of the health professional
- Notification is more attractive than real
Thank You!

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